

PAYMENT POLICY

The following payment options* are available on the Application:

1. Domestic and international credit cards issued by banks and financial institutions that are part of the Visa, Master Card & Amex Card networks;
2. Visa & Master Card Debit cards;
3. Netbanking/Direct Debit payments from select banks in India. A list of available options will be made available at the time of the Purchase.
4. Cash Pick Up
5. Payment Wallets

As prescribed by the financial institutions issuing the credit or debit cards affiliated with Visa / Master Card / Amex, the User will be required to submit his/her 16-digit card number, card expiry date and 3-digit CVV number (usually on the reverse of the card) while making an online transaction. The User must also have enrolled his/her card with VBV (Verified by Visa), MSC (MasterCard Secure Code) or any other applicable provider in order to complete the transaction. The User is hereby expressly made aware that his/her card statements will reflect that a payment has been made in favour of the Company.

The User is further aware that in case of third party statements, including bank and credit card statements, the merchant name may appear in an abbreviated format, and the Company has no control over the same. To successfully subscribe on the Website, the User is required to complete the transaction by making the payment for the services opted for.

REFUND AND CANCELLATION POLICY

Thank you for making a purchase with AssessCore. We make sure the experience of our users on AssessCore is rewarding, while discovering, assessing, or purchasing our Test Series, be it any package. Our online purchase experience has certain terms and conditions that govern our Refund and Cancellation Policy. When you pay AssessCore for all or any of its services, you understand and agree to our refund policy, which is as follows.

Refund Policy

- AssessCore provides refunds to the users who request it by notifying us at assesscore.in@gmail.com and provided that you make this request within one week from the date of purchase of the plan.

- AssessCore will not yield to a refund request post inception of starting tests, which means the refund will be given only if you haven't taken any test, if the test is initiated from your end there wouldn't be any refund.
- All refunds, if eligible, will be processed within 14 (Fourteen) business days of receiving cancellation request and mode of refund would be same through which the original transaction was done.
- Refunds wouldn't be of 100% as it would be done after the deduction of reasonable charges based on service tax and charges
- If a product or service offered by AssessCore is discontinued due to business reasons after you have availed it, you will no longer have continued access to it and AssessCore is under no obligation to refund the fee you paid.

Cancellation Policy

In case of dissatisfaction from our services, users have the liberty to cancel their subscriptions and our policy for the cancellation will be as follows:

- For Cancellations please contact us via mail (assesscore.in@gmail.com).
- Cancellations will be considered only if the request is made within one week after subscription and only if tests are not taken or initiated. However, the cancellation request will not be entertained if the purchase have already been more than a week.
- No cancellations are allowed for products on which AssessCore marketing team has given special offers for various purposes including but not limited to special occasions like New Year, festivals, specific examination etc. These are limited validity offers and therefore cancellations are not possible.
- In case you feel that the package subscribed is not as shown on the site and/or as per your expectations, you must bring it to the notice of us within 24 hours.

* All the payment options are not available in AssessCore BETA program